

## **2018 HCWP Enrollment Contacts & Websites**

### **Phone Numbers for Assistance**

#### **Federal**

Consumer Health Coalition (CHC) – 412-456-1877  
Marketplace – 1-800-318-2596  
SHOP Call Center – 1-800-706-7893

#### **State**

Compass Helpline – 1-866-550-4355  
Medicaid Helpline – 1-800-692-7462  
PA Enrollment Services Consumer Support Center – 1-800-440-3989  
PA Mental Health Consumers Associations – 717-564-4930, 717-346-0549  
Pennsylvania Health Access Network (PHAN) – 1-877-570-3642  
State Assistance Line – 1-877-395-8930

#### **Local**

APPRISE (Allegheny Medicare) – 412-661-1438  
Assister Help Resource Center (AHRC) – 1-855-811-7299  
Highmark Helpline – 1-888-620-8988  
United Health Hotline - 1-866-698-1739  
UPMC Navigator/CAC Helpline – 1-855-498-8762  
UPMC Helpline for Individuals/Families – 1-855-415-8762

### **Useful Websites**

#### **Federal**

[www.cms.gov](http://www.cms.gov) – Medicare/Medicaid  
[www.GetCoveredAmerica.org](http://www.GetCoveredAmerica.org) – Calculator, Plan Explorer, Get Covered 101  
[www.enrollamerica.org](http://www.enrollamerica.org) – Health Care Enrollment Coalition & Get Covered Tools  
[www.enrollmentloop.org](http://www.enrollmentloop.org) – Online community for assisters  
[marketplace.cms.gov](http://marketplace.cms.gov) – Technical assistance resources, application forms, outreach & education  
[www.healthcare.gov](http://www.healthcare.gov) – Marketplace enrollment site  
[www.healthreformbeyondthebasics.org](http://www.healthreformbeyondthebasics.org) – Technical & policy enrollment information, posts & webinars  
[www.ssa.gov](http://www.ssa.gov) – Official Social Security website

#### **State**

[www.compass.state.pa.us](http://www.compass.state.pa.us) – Medicaid enrollment  
[www.medicaid.gov](http://www.medicaid.gov) – Basic information about Medicaid services  
[www.enrollnow.net](http://www.enrollnow.net) – Helping people on medical assistance to find a doctor/health plan  
<http://sites.google.com/site/cacnavigatornetwork> - Internal website for enrollment assisters & partner organization

#### **Local**

[www.pahealthquote.com](http://www.pahealthquote.com) – Highmark Insurance plans  
[www.uhc.com/assisters](http://www.uhc.com/assisters) – Provides assisters answers to consumers questions about United Health  
[www.upmchealthplan.com](http://www.upmchealthplan.com) – Information on individual UPMC Health Plans