Healthcare Council Offers Navigation Assistance

Healthcare Council's navigator, Barb McDowell, is available to members to conduct enrollment at individual member organizations, attend community events, and assist members with enrolling patients in the marketplace or in Medical Assistance. The marketplace offers free or low-cost health insurance during open enrollment which started November 1, 2018 and concludes on December 15, 2018.

McDowell is a certified navigator through the Centers for Medicare and Medicaid Services and has several years of experience in insurance enrollment as Healthcare Council's Navigator and Outreach Enrollment Coordinator. Besides being available to members during open enrollment, she also assists individuals throughout western Pennsylvania needing health insurance.

She is also available to assist with enrollment after the open enrollment period for individuals who have special circumstances and need insurance. Examples of special circumstances include the loss of a job and divorce, among others.

Members can also refer individuals to her for enrollment assistance, either in person or by telephone.

For more information contact Barb McDowell at or by phone at 724/772-7235.
Emergency Preparedness Program Focused on Long-Term Care

A special program focused on emergency preparedness for long-term care providers will be held at the Jack C. Robinette Conference Center on December 6, 2018. This is also the inaugural program of the Fred Peterson Lecture Series. The program will be held from 9:30 a.m. until 11:30 a.m. and a networking lunch will be available following the presentation.

The speakers for this event are Mark Ross, vice president, Emergency Preparedness, and Jason Brown, deputy director, Emergency Preparedness, from the Hospital and Healthsystem Association of Pennsylvania (HAP). The presentation, titled *Emergency Preparedness: Centers for Medicare and Medicaid Services (CMS) Events and Coordination*, will focus on regulations and expectations of CMS regarding emergency preparedness for long-term care providers.

The program is named in honor of Fred Peterson, a well-known expert in emergency management. He held several positions throughout the region and state before he retired in 2017 after a 46-year career in emergency management. Most recently, he served as the vice president of Professional Services and Emergency Preparedness for Healthcare Council (Hospital Council) and subsequently, as regional manager, southwest region, for HAP, under HAP’s contract with the Pennsylvania Department of Health (DOH).

HAP and the Pennsylvania DOH are partnering in a five-year initiative to support and enhance health care preparedness and response efforts across the state. As part of this initiative, HAP staff is available to assist all Pennsylvania health care facilities, including non-members of HAP.

This program is provided free of charge; however, registration is required. For more information about the program contact Jane Montgomery.
Healthcare Council of Western Pennsylvania is a strategic partner with health care providers and affiliated organizations, enabling them to realize their mission while maintaining their status as economically viable entities.

Visit: [http://www.hcwp.org](http://www.hcwp.org)
Call: 1-800-704-8434

**Allied Member Meeting and Holiday Reception**

Healthcare Council's Annual Allied Member Meeting and Reception will be held on December 6, 2018, at the Jack C. Robinette Conference Center beginning with registration and networking at 3 p.m and concluding at 5:15 p.m. The reception will be held immediately following the meeting and will conclude at 7:15 p.m.

The meeting will feature a presentation by Mark Ross, vice president of Emergency Preparedness for the Hospital and Healthsystem Association of Pennsylvania. The agenda also includes an update from Healthcare Council's President A.J. Harper.

This event is provided free of charge; however, registration is required. Allied Members received invitations to the event with registration information.

For more information contact Pat Raffaele

**Mark Your Calendars For 2019 Programs**

It's not too soon for Healthcare Council members to mark their calendars for some of Healthcare Council's 2019 member programs. The programs and dates are listed below:

- **Community Conversations, March 22, 2019, Jack C. Robinette Conference Center**
- **Annual Labor Update, May 3, 2019, Jack C. Robinette Conference Center**
- **Annual Medicare Update, September 20, 2019, Jack C. Robinette Conference Center**
- **Fall Conference, September 27, 2019, Pittsburgh Marriott North**

Members will receive more information about these programs in the future.
A Special Thanks to Sponsors

On behalf of its staff and members, Healthcare Council offers a special thanks and recognition to its Corporate and Conference Sponsors. Due to the generosity of its sponsors, Healthcare Council can continue to offer the Fall Conference, featuring premier speakers, to all of its members at no cost. In addition, sponsorships also support member surveys, meetings and programs.

Healthcare Council thanks and recognizes its Corporate and Conference Sponsors for their support.

The 2018-2019 Corporate Sponsors are: Cowden Associates, Platinum Level; Intalere, Saul Ewing Arnstein & Lehr, and Strategy Solutions, Gold Level; and AmeriHealth Caritas, and JLL, Silver Level.

The sponsors of Healthcare Council’s 2018 Membership Meeting and Fall Conference were:

Chairman level: Arnett Carbis Toothman; Cowden Associates, Cura, Houston Harbaugh, and UPMC Health Plan. President Level: BKD, Engage Practice Solutions, Fox Rothschild LLP, Gallagher, Intalere, JLL and Saul Ewing Arnstein & Lehr. Conference sponsors at the Director Level were Altius, Baker Tilly, BLS, Capital Healthcare Solutions, K&L Gates, and Source1. Sponsors at the Friend Level were Cipriani & Werner, Grane Rx, Leech Tishman and Revenue Cycle Solutions, LLC.

All of Healthcare Council's sponsors are Allied Members.

For more information about Healthcare Council's sponsors contact Pat Raffaele

Survey Update

Year-End Flash Survey

The year-end Flash Survey was sent to participating members in August 2018. The survey
covered the period beginning July 1, 2018 through June 30, 2018.

**Labor Turnover Report**

The monthly labor turnover report for September was recently sent to participating members. Data collection for the October report is continuing.

**Long Term Care Labor Turnover**

The Long-Term Care Labor Turnover report, conducted twice a year, will be sent to participating members in the near future.

**Benchmark and Management Compensation Surveys**

The request for data for the next Benchmark Salary Survey and Management Compensation Survey will be sent to members in the near future.

For more information about the Flash Survey contact Denis Lukes and for information about the HR surveys contact Pat Raffaele

### Upcoming Meetings

All meetings will be held at Healthcare Council's Jack C. Robinette Conference Center, unless otherwise noted.

**Long Term Care CFO Committee**

*The new Center for Medicare and Medicaid Services (CMS) Patient Driven Payment Model*! will be the topic of the November 29th Long-Term Care CFO Committee meeting. The meeting will be held from 9:30 a.m. until noon. Speakers from the firm Arnett Carbis Toothman will provide education on the new payment model, which is effective on October 1, 2019. The meeting will also include a discussion on other issues of interest. For more information contact Denis Lukes

**Human Resources Committee**

Labor relations is the focus of the November 30th Human Resources Committee meeting. Chris Kovski, JD, senior vice president of Human Resources at Monongahela Valley Hospital, will provide a presentation and facilitate a discussion on labor/management relations. The meeting will conclude with a roundtable discussion. The meeting will be held from 9:30 a.m. until 12:30 p.m.
and will be followed with a networking lunch. The Long-Term Care Human Resources Committee will meet from 1 p.m. until approximately 2:30 p.m. For more information contact Pat Raffaele

**Chief Operating Officers Committee**

The Chief Operating Officers Committee will meet on December 4, 2018, from 9:30 a.m. until noon. Information regarding the meeting will be sent to Committee members in the near future. For more information contact Pat Raffaele

**Managed Care Committee**

The Managed Care Committee will meet on December 5, 2018, from 9:30 a.m. until noon. The primary focus of the meeting will be discussion on issues related to Medical Assistance and Medicare. The Committee will also discuss the most recent Flash Survey results and the meeting will conclude with a roundtable discussion. For more information contact Denis Lukes at or Jane Montgomery

**Chief Nursing Officers Committee**

The meeting features a presentation by Denise Morian, director, Organization Development for Meadville Medical Center. Her presentation, *Engaging Excellence...WOW! Rapid Culture Change at MMC*, will outline the positive results of the program. For more information contact Jane Montgomery

**Compliance Committee**

The December 13th Compliance Committee is focused on a discussion with an attorney from the U.S. Attorney's Office for the Western District of Pennsylvania. U.S. Assistant Attorney Rachael Mamula will provide a presentation to the Committee. She is part of the Civil Division Affirmative Civil Enforcement (or ACE) Unit and serves as the Affirmative Civil Enforcement Coordinator. One of her areas of focus is healthcare fraud. The meeting will conclude with a roundtable discussion. For more information contact Pat Raffaele

**New Allied Member**

Healthcare Council welcomes Sparq Designs as a new Allied Member.
**Sparq Designs LLC**
Sparq Designs is a full services marketing company that aims to change the way people think, feel, see, relate and connect with their clients. The firm currently manages marketing for the 7th largest Dental Services Organization in the country (headquartered in western Pennsylvania) and also works with numerous local healthcare providers in the region. For more information contact James Blundo, vice president, or by telephone at 724/714-9544. The website can be found at [www.sparqdesigns.com](http://www.sparqdesigns.com).

For more information about Allied Membership contact Pat Raffaele

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**Other Programs of Interest**

Below is information about programs of interest to Healthcare Council members.

**ACHE Hosts Special Meeting**

Patient safety initiatives and trends are the focus of the western Pennsylvania chapter of the American College of Healthcare Executives (ACHE) December 6, 2018 meeting. The meeting will be held at Phipps Conservatory from 5:30 p.m. to 8:30 p.m. and includes refreshments and admission to the Phipps Conservatory.

Karen Feinstein, PhD, president and chief executive officer of the Jewish Healthcare Foundation, will provide a presentation on patient safety initiatives and trends. The event will also include member recognitions and a celebration of the chapter's accomplishments. Participants are also encouraged to bring clothing donations to benefit Dress for Success and Washington City Mission.

The event is free for members of the western Pennsylvania chapter of ACHE and costs $10 for non-members.

For more information visit [www.westpa.ache.org](http://www.westpa.ache.org).

**HFMA Hosts Annual Holiday Education Conference**
The western Pennsylvania chapter of the Healthcare Financial Manager’s Association (HFMA) will hold its Annual Holiday Education Conference and Tax Update on December 7, 2018, from 8 a.m. to 5 p.m. at Treesdale Country Club in Gibsonia, Pennsylvania.

For more information visit www.wphfma.org

ACHE Hosts Erie Program Focused on Civility and Respect

Developing an Environment of Civility and Respect in Healthcare Organizations is the topic of the western Pennsylvania chapter of the American College of Healthcare Executives (ACHE) program to be held on December 14, 2018. The program will be held from 7:15 a.m. to 9 a.m. at Saint Vincent Hospital in Erie.

The program features a panel discussion moderated by Mike Post, FACHE, chief executive officer of Clarion Psychiatric Center. Panelists include Thomas Fucci, FACHE, chief executive officer of Select Specialty Hospital, Erie; Maureen Melia Chadwick, PhD, RN, chief nursing officer and senior vice president of Patient Care Services, Allegheny Health Network-Saint Vincent, and Rev. David Fugate, Chaplain, Erie VA Medical Center.

For more information visit www.westpa.ache.org